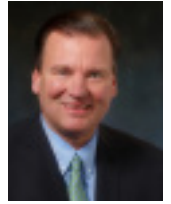


**Stark County
Job & Family Services
2019
Annual Report**



Job and Family Services had much to celebrate in 2019. Its Midtown building was renovated to house both Human Services and Child Support—a cost savings and convenience for those using both services. And, with strong community support, the agency also passed a much-needed Children Services levy. I would also like to commend the Child Support division that, along with other committed community partners, oversees the Fatherhood Coalition. The Coalition promotes and supports actively involving both parents in a child's life, which builds a strong family, and in turn, a strong community. Congratulations on your achievements!



Richard Regula, Stark County Commissioner

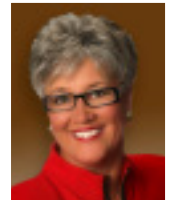


Another great year in the books for the three divisions of Job and Family Services. The move into Midtown Plaza is complete and the efforts to serve Stark County in a professional way continue, keeping Job and Family Services at the top of the list in the State of Ohio. Thank you, sincerely, for all of your efforts in 2019 and keep up the good work in 2020!

Bill Smith, Stark County Commissioner

Thank you to Executive Director Deborah Forkas, and to all Job and Family Services staff for impacting our Stark County families in the most compassionate and principled of ways. JFS is a shining example and role model throughout the State! Keep up the positive attitudes and continued successes.

Janet Weir Creighton, Stark County Commissioner



The year 2019 marked the first year that all three Divisions of Stark County Department of Job and Family Services were finally occupying permanent, professional, newly renovated spaces owned (rather than rented) by the County Commissioners. Although this was a year filled with inconveniences and transitions, I am very proud of our entire JFS team for working through all the challenges together and yet still keeping up with the daily demands of serving the public with professionalism in the midst of it all.

Brant Luther, Esq., Stark County Administrator

Our Mission

To partner with our customers, community and other service providers to protect children and vulnerable adults, stabilize and strengthen families, and encourage self-sufficiency and personal responsibility.

Dear Friends,

What an amazing year 2019 proved to be for Stark County Job and Family Services (SCJFS) and we are very grateful! We are a triple combined agency which means that we have three divisions—Children Services, Human Services and Child Support. For many years, each division was housed in a different building in downtown Canton. This was often challenging for our customers using multiple SCJFS services.

Our County Commissioners recognized the value of locating services more centrally. In 2019, our Midtown building underwent a complete renovation and update to house both our Human Services division and Child Support division, which had been located blocks away. This change allows us to better, and more efficiently, serve customers who use both services, and the consolidation generates savings.

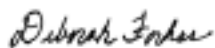
Despite ongoing construction and disruption, and numerous temporary moves in 2019, staff didn't miss a beat as they continued to work tirelessly in pursuit of our mission to partner with our customers, community and service providers to protect children and vulnerable adults, stabilize and strengthen families, and encourage self-sufficiency and personal responsibility. We are grateful for their patience and understanding that the challenges of temporary displacement would lead to greater efficiencies for clients and better working conditions for them.

We are grateful, too, for our understanding customers who also had to adjust to new buildings, and all the disruption that comes with large renovation projects. They now benefit from a welcoming and comfortable lobby, better security, and a new Child Support customer payment drive-up window.

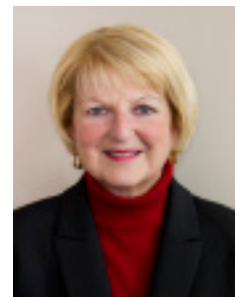
In addition to our major renovation work in 2019, the agency also successfully passed the Children Services five-year replacement levy which is critically important in continuing the good work of Children Services. Our community recognized our need and responded positively. We are so very grateful for passage of the levy which provides the only local funding for Children Services. We are thankful to the Commissioners for their guidance and to all who devoted time and energy to the levy's passage.

On the pages that follow, we proudly share our 2019 journey with you and we look forward to serving our community in 2020.

Sincerely,



Deborah Forkas, M.Ed
Executive Director



Human Services

Tonya is caring and compassionate, with a heart for children. She works hard and sees the value in a job well done. For many years Tonya, a divorced mother raising biological, adopted, foster and kinship children, supported her family by working for Alliance City Schools. She began as a cafeteria worker, then did after school programming—always gravitating to kids who struggled. As much as Tonya loved her work, she missed being home with her children.

Tonya wondered how she could both support her kids and be with them more. The answer came when a friend opened a family childcare in her home. Tonya realized this was the perfect solution—she could work at home as a childcare provider. Tonya was directed to Stark County Job and Family Services (SCJFS) for certification information.

Tucked away in the Human Services division of SCJFS is the Assessment and Licensing unit for all Stark County licensed family childcare programs. A supervisor and two staff oversee over 50 licensed, family childcare programs. Staff provide guidance on state requirements for in-home family childcare, and inspections to verify state health and safety standards have been met. Each year, staff conduct visits with providers to verify they are meeting all necessary requirements. The unit is audited annually by the Ohio Department of Job and Family Services and for 2019 received an excellent report.

Tonya called SCJFS and scheduled an orientation visit. She wanted to be a Type B provider which allows for up to six children between the ages of birth and 13 to be in the home at one time. Tonya was given a five-page list of things she needed to accomplish to open her family childcare. She completed each task and her family childcare program was certified in 2009. Tonya's wonderful adventure began!

In 2014, all certified child care providers were licensed under new state rules. A program called Step Up To Quality (SUTQ), was offered to family childcare providers. SUTQ is a five-star quality rating for Ohio's Job and Family Services licensed child care centers. The program is based on national research on standards which lead to better outcomes for children. A star is awarded for each level achieved, and 3-5 stars signify excellence.

Always ready for a challenge, Tonya went to work to earn her first star—then went on to earn two more. She now operates a licensed three-star SUTQ family childcare program. And she didn't stop there. Tonya also earned her CDA (Child Development Associate) awarded by the Council for Early Childhood Professional Recognition. This national credential requires at least 120 hours of formal training/childcare courses and recognizes the recipient's knowledge, skills and abilities in early childhood education.

Operating her family childcare has not been Tonya's only great adventure. Ten years ago, she ran into a childhood friend whom she hadn't seen in 20 years. Their conversation led to marriage! Laughing, Tonya says, "Todd, who had no children of his own, understood that marrying me promoted him to dad for all our kids!" He also inherited a small farm with ducks, chickens, goats, horses, dogs, cats, a pig and a donkey. Their family has since grown to 11 children ranging in age from eight to 29. Tonya's life as wife, mother, and family child-care provider is full and satisfying as she looks for life's next great adventure!



Human Services

Susan Lenigar, MBA
Deputy Director
Staff: 224

Human Services provides:

- Food Assistance (FA) Program, which is issued to the Ohio Direction Card for food purchasing assistance
- Ohio Works First (OWF) cash assistance
- Medicaid for the aged, blind and disabled
- Nursing Home Medicaid and Home & Community Based Services (HCBS) waivers
- Medicare Premium Assistance programs
- Medicaid for families, pregnant women, children and expansion adults
- Non-Emergency Transportation (NET)
- At-Risk Pregnancy Services
- HealthCheck
- Breast & Cervical Cancer Project
- Job Opportunities and Basic Skills (JOBS)
- Child Care programs

The following data is based on numbers as of December 2019.

Supplemental Nutrition Assistance Program (SNAP)

43,467 individuals received food assistance. Based on the 2018 U.S. Census count of 371,574, this is about 1 of every 8 people in Stark County.

Medicaid

According to the Ohio Department of Medicaid:

86,847 individuals received Medicaid assistance. Assistance programs included Medicaid for the aged, blind and disabled, and the Modified Adjusted Gross Income (MAGI) programs, which cover families, children, pregnant women, and adults with Medicaid expansion.

18,902 individuals received Medicaid for the aged, blind and disabled. This number includes approximately 4,100 individuals eligible only for Medicare Premium Assistance.

67,945 individuals received MAGI Medicaid.

Ohio Works First Cash Assistance

3,274 individuals received Ohio Works First (OWF) cash assistance.

565 work-required OWF recipients were referred into the Comprehensive Case Management and Employment Program (CCMEP) between July 1 and December 31, 2019. CCMEP is meant to provide more intensive service and support to young adults, ages 16-to-24, as they work to become employable and/or self-sufficient. SCJFS partners with OhioMeansJobs in facilitating the program.

3,574 children cared for by publicly funded child care.

It is estimated that in 2019, the four major Human Services Division programs contributed over \$880 million to the Stark County community. Local grocers, clinics, hospitals, and retailers benefited from these services:

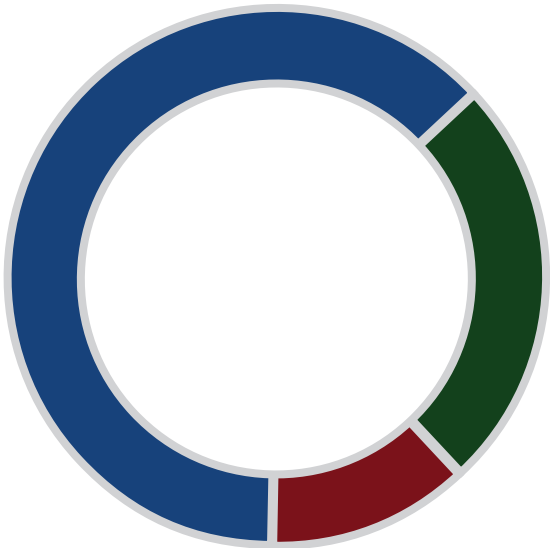
Medicaid Disbursements	\$799,918,246*
Total Food Assistance Disbursements	\$64,105,404
OWF Cash Assistance Disbursements	\$8,017,344
Child Care Assistance (approx.)	\$16,642,661

Percentage of Stark County population participating in selected public assistance programs based on an estimated population of 371,574*

Families below Poverty Level	14.4%	(1 in 7 people)**
Food Assistance Program	11.7%	(1 in 8.5 people)
OWF Cash Assistance	.9%	(1 in 113 people)

*From Ohio Department of Medicaid

**From www.census.gov, July 2018 data



Wages & Benefits	\$12,249,473	63%
Program Costs	\$4,859,781	25%
Operating Expenses	\$2,330,811	12%

Children Services

Two cardboard boxes sit side-by-side. One selected with great care by a husband and wife, the other lovingly decorated by a teen. The boxes aren't as important as what they represent and how they came to be together.

In March, Jamie, with the Canton City Police Department, was talking to his Captain. She had visited the Stark JFS website and read about Serenity, a foster youth hoping to be adopted. She suggested Jamie read about the amazing teen who loved learning, wrote poetry, was passionate about photography, loved music and was learning to play guitar.

Jamie laughed, explaining his Captain had no idea he and his wife Angel wanted to adopt. Jamie and Angel read about Serenity and they instantly knew it was meant to be. Angel, who manages the couple's business, James Wood Photography, had also been a foster child. She weighed two pounds at birth and doctors expected her to face many challenges if she survived. Her birth parents relinquished custody. Angel spent nearly a year in the hospital. She was fortunate to have loving foster parents who adopted her. They were determined she would have a normal life and she has.

Angel's dream has been to adopt a child to share the love and opportunities she has been given. Angel says, "I am so grateful Jamie accepted my dream and was excited to adopt!"

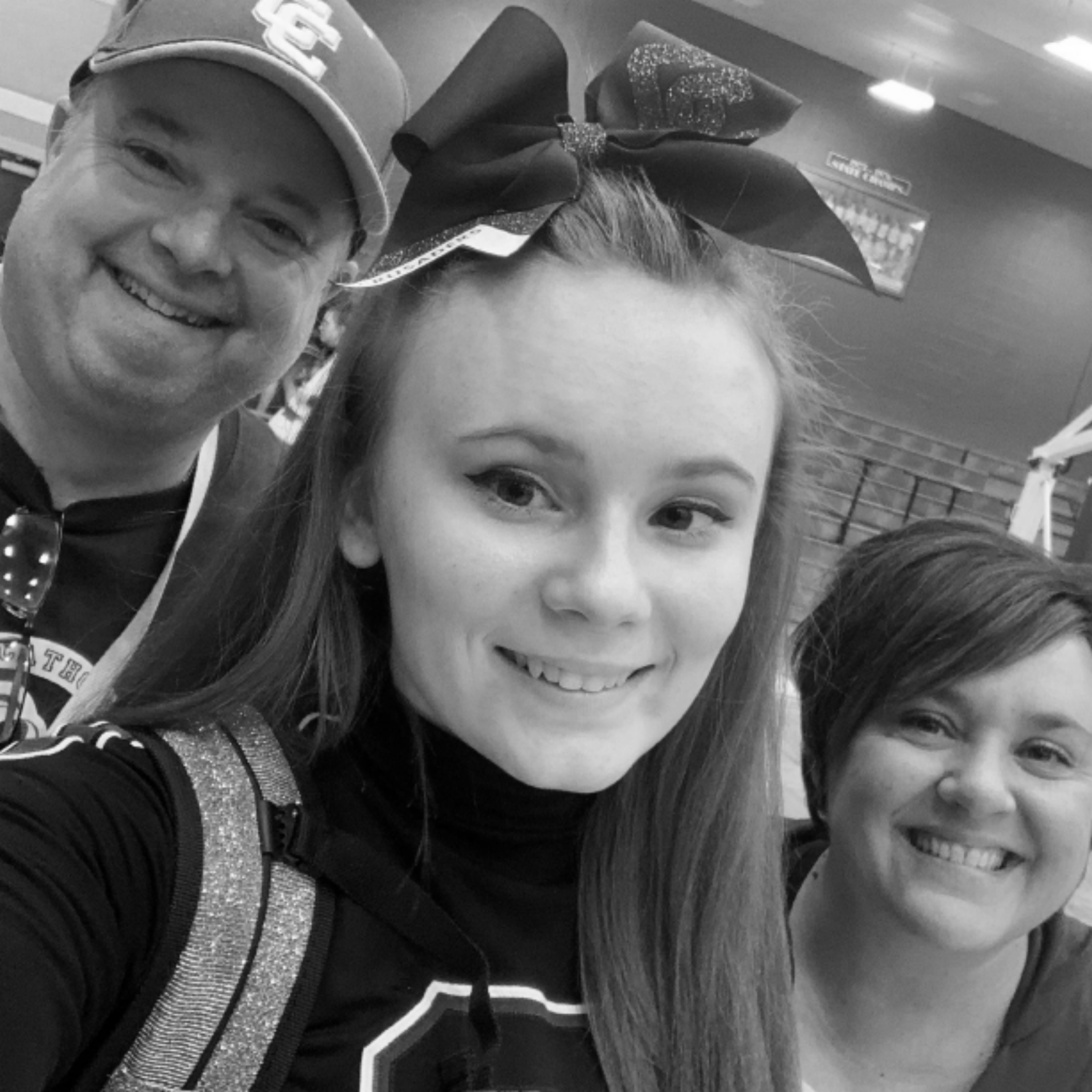
By mid-March, Angel and Jamie contacted Children Services about Serenity. They completed initial paperwork, signed up for 36 hours of required training and made plans for a home study. Their dream was unfolding just as they had imagined.

Serenity learned of the couple interested in meeting her. At 17, she was still hopeful she would find her forever family. In fact, she counseled other foster teens to "be patient, open-minded and up-beat because good things do happen." She even narrated a Children Services video and encouraged families to consider adoption—especially teens—because "we need love too." And now it looked as though it just might be her turn to find her loving and caring forever family.

On July 30th, a day Serenity, Angel and Jamie will always remember, they met for the first time. Serenity's Children Services worker, Emily, asked them to share their boxes containing items that told their stories. Angel fondly recalls Jamie, always calm and collected, was so nervous she was afraid he would pass out. Jamie laughs saying he was worried that Serenity wouldn't like them—she did! Serenity, Angel and Jamie shared their boxes and their stories. That first meeting was just as each had dreamed—full of warmth, sharing, honesty and hope.

Much has happened since. Serenity, on adoptive status, moved in with Angel and Jamie in late September. She now has a bedroom she decorated, a large and loving extended family, a kitten and fond memories of a family trip to Disney World. Best of all, on May 4, 2020, Serenity and her parents will celebrate finalization of her adoption in a very special court hearing.

For Serenity, Angel and Jamie, their dream really has come true.



Children Services

Robert Myers , LISW-S

Deputy Director

Staff: 181

The Children Services Division serves the county's children at risk of abuse or neglect, and their families. Children Services is legally responsible for taking, and investigating, reports of child abuse, neglect and dependency; and acting to protect children at risk of harm.

The Division also takes reports of suspected abuse, neglect and/or exploitation of adults age 60 and older. In 2019, SCJFS contracted with Coleman Professional Services to provide these services.

Children Services recruits and trains foster and adoptive families, prepares children for adoption, arranges for post-adoption services to families, and provides independent living skills for older teens.



Report Line

7,580 calls to the Report Line resulted in 3,129 cases requiring assistance or intervention

Assistance

383 of the 3,129 cases resulted in basic assistance to families

Of these:

219 were calls of families in need of services

164 were calls about children who were determined to be dependent

Intervention

2,746 of the 3,129 cases required intervention, using one of the following approaches:

Traditional Response

507 (18%) of the 2,746 were responded to using the traditional response.

Of these calls:

18.7% calls reporting suspected neglect.

16.2% calls reporting suspected physical abuse.

63.2% calls reporting suspected sexual abuse.

2.0% calls reporting suspected emotional maltreatment.

Alternative Response

Alternative Response (AR), an approach that provides for a second, or alternative, pathway of response to reports of alleged abuse/neglect, was initiated in April 2012. In 2019, 2,239 cases (82% of the 2,746 cases) were responded to using the AR approach.

Ongoing Supportive Services

In an average month, 188 families received case management and supportive services. Children who could not remain safely in their own homes were provided placement services. Below are the average number of children per month in each type of placement setting.

- 110 Agency Foster Care
- 76 Purchased Foster Care
- 1 Group Home Care
- 11 Residential Placement
- 110 Kinship or Relative Home

Transitional Youth Services

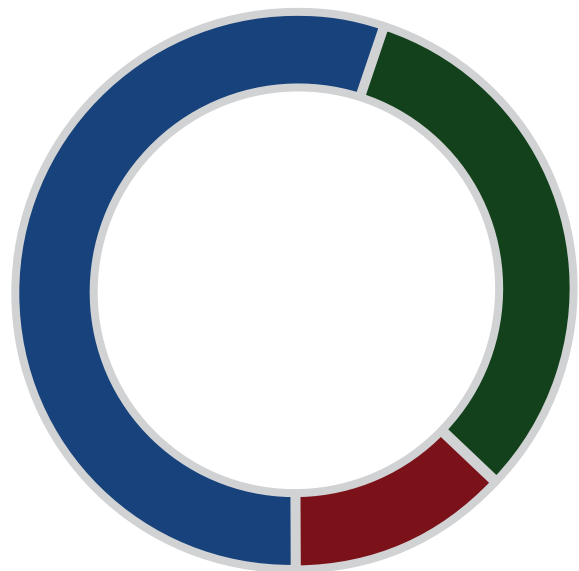
- 112 youth received independent living services
- 27 previously emancipated youth received services.

Foster Care/Adoption

- 157 licensed foster families (average per month)
- 46 finalized adoptions

Adult Protective Services

SCJFS contracted with Coleman Professional Services to provide services. In 2019, there were 526 new cases of elder abuse/neglect or exploitation.



Wages & Benefits	\$12,528,887	55%
Program Costs	\$7,128,353	32%
Operating Expenses	\$2,852,403	13%

Child Support

Erik has always loved music. His family tells the story of four-year-old Erik costing his musician dad a gig when he repeatedly ran up on stage to “help” him play drums. Very cute but distracting to the band.

Erik’s dad didn’t want his kids to follow in his footsteps because of the demands of earning a living as a musician. So strong was this belief that he didn’t give his children music lessons. Erik, however, was captivated by his dad’s music, and taught himself to play drums.

At 11, Erik’s playing began in earnest when his dad discovered he was double-booked and asked Erik to sit in on drums at the local VFW. Erik’s career was launched, and he never looked back. Music was his life.

In high school, Erik was advanced a grade and graduated early. He was awarded a full Kent State University Oscar Ritchie scholarship and envisioned majoring in music. However, because he was a self-taught musician, Erik hadn’t studied music theory and lacked necessary requirements for admission to the music program. Instead, he majored in philosophy. In his eighth semester, Erik left KSU to pursue music full time.

Erik has traveled extensively ever since as a professional, free-lance musician covering jazz, polka, heavy metal, rock and Latin. He played with Hot Tuna, now in the Rock and Roll Hall of Fame. Last year, he played with about 25 bands. And when necessary, Erik has supplemented his income working through a temp service.

In his 20s, Erik married and became a father. Being on the road was challenging and he and his wife divorced when their daughter was three. Child support was established, and Erik began making monthly payments. Over time, Erik’s support payments became sporadic which led to a large arrearage. His ex-wife and daughter moved away, and Erik lost contact. Added to his failed relationship with his daughter, and his mounting back support, Erik was drinking heavily.

Then, in 2018, Erik’s phone rang—it was Stark County Child Support and Erik was filled with dread. The woman on the phone, Charlee, said she wanted to talk about a program called New Directions. Erik says, “She is absolutely the most helpful person. She talked to me about my child support arrears, the potential of serving time in jail and how New Directions could help me turn things around. Charlee was serious, boots on the ground. There was no ‘you have my thoughts and prayers’—she was all business.”

Charlee explained the New Directions program was made possible through a federal grant awarded to Stark County Child Support. The grant funds an alternative to civil contempt for non-custodial parents not making payments. Conferences are held with both parents and services are offered to overcome non-payment barriers. “That phone call,” says Erik, “led to a remarkable transformation in my life. Charlee set up a conference call with herself, my ex-wife and me. I learned my daughter was fine and living in Minnesota with her mom. We worked out a monthly arrears payment which I make faithfully every month. My daughter, who will be 20 this year, emancipated at 18 so I no longer make child support payments.”

Erik is working to reestablish a relationship with his daughter and is proudly celebrating 18 months of sobriety which, he points out, coincides with the all-important conference call that Charlee and the New Directions program made possible. Erik is grateful for New Directions which he says has been “life changing” and he encourages others to find out what a difference New Directions can make in their lives.



Child Support

Rob Pierson, MA
Deputy Director
Staff: 79

Child Support provides services which include:

- Establishing paternity and support
- Issuing medical support orders
- Modifying/enforcing support orders
- Monitoring support payment collection/disbursement
- Helping non-custodial parents comply with support orders and overcome employment barriers

Community Outreach

- Pro-Football HOF Winter Event
- National Reading Day/Alliance, Canton, Massillon City Schools
- HOF Day Out with Dad Football Camp
- Fishing Rodeo
- Walk Your Child to School Day
- Parenting Time Orders
- Expungement/CQE Clinics
- Canton Art Museum Event
- Canton Charge Game

Number of Child Support Cases

31,000

Collections

\$58,380,902, and of this, \$2,165,316 collected at payment window

Incentive Performance Categories

Paternity Establishment	98.17%
Support Order Establishment	90.13%
Collections on Current Support	73.74%
Collections on Arrears	68.59%

Cost Effectiveness

\$10.99 collected for each operations dollar spent (state average: \$8.17)

Significant Statistics

547	paternity cases scheduled for DNA testing
1,174	cases referred for Support Establishment
2,583	court hearings by Legal Department
79,642	phone calls received in Customer Service
11,288	customers seen in the CSEA Lobby

Right Path for Fathers Partnership Grant

Federal grant funding for Right Path ended in 2018 and it transitioned to an early intervention program in 2019. Local funding from the Sisters of Charity, and a federal government waiver to draw down matching funds, ensured Right Path services would continue as an option for low income, non-custodial parents unable to comply with support orders. Participants are referred to employment programs at Goodwill and parenting classes at Early Childhood Resource Center. Employment classes help prepare non-custodial parents to find jobs and parenting classes give them the desire to find employment.

PJAC/New Directions in Child Support Grant

PJAC is a \$2.29 million, five-year Procedural Justice Informed Alternative to Contempt federal grant. Awarded in 2016, it funds an alternative to civil contempt for non-custodial parents not making payments. Case conferences are held with both parents and PJAC provides services to overcome barriers for non-payment of support. Included are programs to assist parents seeking employment. Since 2016, 57% of PJAC participants have made support payments compared to 26% of non-participants.

Expungement/Certificate for Qualification of Employment (CQE)

The Expungement/CQE program for parents with felony convictions who seek employment is provided in collaboration with Child Support, Community Legal Aid, Stark County Family Court and Stark County Fatherhood Coalition. CQE works to remove criminal conviction barriers. Since the program began in 2014, 114 expungements and 35 CQEs have been completed. Over 140 individuals attended the 2019 Expungement/CQE Clinic. Services are offered year-round through Child Support.

Stark County Fatherhood Coalition Community Outreach

CSEA is a key member of the Fatherhood Coalition which encourages responsible fatherhood. Members encourage parents’ emotional support of their children which is as important as their financial support. Members served as volunteers for: Fathers Walk Your Child to School Day at area elementary schools (2,123 fathers and 2,564 children participated in 2019), National Reading Day, HOF Day Out with Dad, Fishing Rodeo, HOF Enshrinement Festival, and Canton Parks Trunk-or-Treat

Parenting Time Orders

In partnership with Community Legal Aid, and funded through a THRIVE grant, Child Support offers a Parenting Time Order program to help non-custodial parents establish and enforce parenting time orders in court (the only such program in Ohio). Services are free for qualifying parents.



Wages & Benefits	\$5,015,341	79%
Operating Expenses	\$1,114,251	17%
Program Costs	\$251,249	4%

Agency Expenditures

Human Services Division

Wages	8,286,108
Benefits	3,963,366
Books/Periodicals	182
Contracts	223,989
Countywide Indirect	47,353
Data Processing	50,367
FAET Participant Allowance	37,549
Fraud Awareness	1,995
PRC/Auto Repair	86,863
PRC/Job Related	40,939
PRC/Parenting Skills	208,183
PRC/SEP	131,000
PRC/Work Allowance	142,560
Reimbursements	
Special Projects/Dues	39,732
Rent/Utilities	240,635
Shared Costs	1,491,628
Supplies	14,256
Renovations	193,905
TANF/CSEA Expungement	28,196
Transportation	
Medical/Healthcheck/PRS/SSI	4,169,397
Travel/Mileage/Education	32,885
Staff Fingerprinting	8,978

TOTALS **\$19,440,065**

Children Services Division

Wages	8,453,924
Benefits	3,830,858
Wendy's Wonderful Kids	
Wages & Benefits	187,334
Mental Health & Recovery	
Services Wages & Benefits	56,771
Wendy's Wonderful Kids Contracts	25,210
Contracts	462,685
Shared Costs	1,436,299
Countywide Indirect	193,036
Purchased Foster Homes	2,554,949
Residential Treatment	751,421
Agency Foster Homes	1,019,152
Group Homes	61,610
Foster Children Clothing	141,085
Foster Children Medical	18,183
Adoption Services/Home Studies	39,975
Advertising/Recruitment	53,924
Bus Passes	83,188
Child Abuse Prosecution Unit	328,821
Communications	193,775
County Share Adoption Subsidy	389,719
Data Processing	6,309
Emergency Services	343,826
Foster Parent Training Stipends	49,875
Independent Living	73,917
Kinship Caregiver	28,342
Maintenance/Utilities	78,914
Membership Dues	3,578
Mileage	393,066
Miscellaneous	99,675
Non-Recurring Adoption	50,028
Office Supply	24,698
PASS	218,134
Primary Partner Program/PRT	3,660
Professional Liability Insurance	118,047

Public Records	50,456
Reimbursement	32,117
Rent	119,442
Service Review Committee	9,349
State Adoption Subsidy	2,525
Tax Settlement Fees	151,068
Travel and Training	43,068
Work Related Daycare	327,632

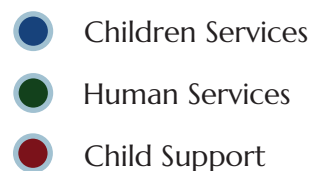
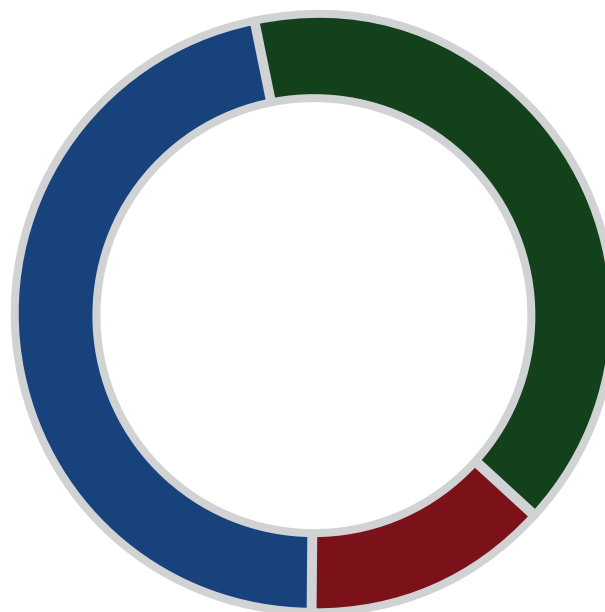
TOTALS **\$22,509,643**

Child Support Division

Wages	2,963,952
Benefits	1,447,774
Right Path Program	
Wages & Benefits	59,761
New Direction Program	
Wages & Benefits	434,071
THRIVE Grant Wages & Benefits	119,279
Right Path Program Contracts	33,544
New Direction Contracts	37,458
THRIVE Program Contracts	10,395
Countywide Indirect Costs	94,022
Data Processing	42,529
IV-D Contracts	128,674
Conduent	3,500
Miscellaneous	88,357
Rent/Utilities	226,924
Shared Costs	606,017
Travel and Training	5,104
Renovations	79,480

TOTALS **\$6,380,842**

2019 Agency Operating Totals by Division



Stark County Job & Family Services
2019 Total Expenditures
\$48,330,549

Stark County Job & Family Services

2019 Event Calendar

JANUARY

National Reading
Day Event

FEBRUARY

Pro Football HOF Winter
Event for Dads & Kids

MARCH

National Social Work
Month

APRIL

Child Abuse Prevention
Month

Wear Blue Campaign

MAY

32nd Annual
Foster Parent
Recognition Banquet

JUNE

Expungement/CQE Clinics

Day Out with Dad Football
Camp at Pro Football HOF

Project KARE RUMO
Graduation Celebration

JULY

HOF Parade

Child Support Fishing Rodeo

Foster Parent
Fishing Derby

AUGUST

Back to School Bowling

Child Support Awareness
Month

SEPTEMBER

Father's Walk Your Child
to School Day

OCTOBER

Fall Frolic Event
for Foster Parents

NOVEMBER

National
Adoption Month

Adoption Celebration
Event

2019 Virtual Heart Gallery

DECEMBER

Project KARE:
Gifts for Kids

Children's Network
Holiday Party

Executive Team

Deborah Forkas, M. Ed
Executive Director

Jerry Coleman, JD
Assistant Deputy Director,
Legal Services Division

Brian Kandel, MBA
Deputy Director, Finance

Susan Lenigar, MBA
Deputy Director,
Human Services Division

Kelly Lockhart, M.Ed, LSW
Deputy Director,
Human Resources & Support
Services

Robert Myers, LSW-S
Deputy Director,
Children Services Division

Rob Pierson, MA
Deputy Director,
Child Support Division

County Commissioners

Richard Regula, President

Bill Smith, Vice President

Janet Weir-Creighton, Member

County Administrator

Brant Luther, Esq.

Planning Committee

The Stark County Family Services
Planning Committee provides
recommendations to Stark County
Job and Family Services for the most
effective and efficient delivery of
service.

Cynthia Burnell
Chairperson

John Petit
Vice Chair

Erica Wilson-Domer
Secretary

Deborah Forkas
SCJFS Executive Director

Mary Ann Abel
Jon Adland
Chanda Coblenz
Raymont Johnson
Dawn Miller
Laura Moline
Evelyn Moore
Kay Port
Whitney Prather
Beverly Proctor-Donald
Gloria Sanders

Contact Information

Executive Offices

221 3rd Street SE
Canton, OH 44702

Children Services Division

402 2nd Street SE
Canton, OH 44702

Child Abuse/Neglect Report Line:
330-455-KIDS

Foster/Adopt
330-451-8789

Child Support Division

221 3rd Street SE
P.O. Box 21337
Canton, OH 44701

Customer Service
330-451-8930

Human Services Division

221 3rd Street SE
Canton, OH 44702

**Customer Service/Application
Line**
1-844-640-6446

JOBS/Child Care
330-452-4661

